

TERMS & CONDITIONS

All participants must abide by the general terms and conditions of the MLC School Aquatic Centre. Management reserves the right to refuse entry or cancel a class without refund, or request any person to leave the premises if that person does not behave in a responsible manner, uses abusive language, is under the influence of drugs and/or alcohol or does not adhere to the general conditions of entry. Every effort will be made to adhere to the published timetable however, MLC School Aquatic Centre reserves the right to change and alter classes as necessary.

PAYMENT OF FEES

All gymnastic activity fees must be paid in full at time of booking unless opting for the direct debit payment method. All learn to swim / squad / gymnastic direct debit members must complete and sign all the required forms before commencing lessons.

RECEPTION & ACCESS

Participants must swipe or present their card at reception each time they attend the MLC School Aquatic Centre. If the participant misplaces their card, a fee of \$2.50 will be charged for a replacement. Participants are to advise of any changes in address or phone numbers. Wheelchair/pram access can be arranged. Customers that wish to be issued with a pram access swipe pass must provide a signed copy of the pram access contract prior to a pass being issued, a \$5.00 refundable deposit is required prior to issue of these passes. MLC School Aquatic Centre cannot guarantee the availability of pram access passes. A replacement fee of \$10.00 applies to lost pram access passes.

ASSESSMENTS

Assessments are ongoing as children develop at their own pace. Please speak with the Swim School Instructor in Charge on the pool deck at the time of the lesson regarding any queries or feedback required.

MISSED LESSONS

A make-up lesson is a replacement class for a missed lesson. Regular attendance is always recommended, however there may be occasions where this is not possible. In these cases, we will offer an additional available class. Although we appreciate prior notification of absences, if a lesson cannot be attended the aquatic centre office requires that you provide 24 HOURS PRIOR NOTICE to be eligible for a make-up lesson. Where 24 hours' notice cannot be provided, a doctor's certificate is required. Exceptions will not be made so we kindly ask that you adhere to the policy in order to avoid disappointment or refusal of a make-up lesson.

There is no maximum number of make-up lessons available to customers. Make-up lessons will be arranged where there are vacancies available in scheduled classes. Make-up lessons are not guaranteed and NO credit or refund can be issued in lieu of make-ups. Make-up lessons must be organised either in person, or via phone (8741 3154). When booking a make-up lesson please ensure that the time is suitable. Once booked, a make-up lesson cannot be changed.

CANCELLATIONS

After the minimum booking period of 16 weeks has passed and you wish to cancel further lessons, a direct debit cancellation form must be received by reception staff one full fortnight (14 days) prior to the next fortnightly direct debit period. Refunds will not be provided for any unused portion of the minimum booking period of 16 weeks (booking period excludes any time stopped periods).

TIMESTOPS

If you wish to place a freeze on your direct debit payments, a time stop form needs to be received by the aquatic centre office at least five (5) working days in advance of the next scheduled fortnightly direct debit payment period. Time stops can only be applied in multiples of 7 or 14 days in accordance with the direct debit period (Monday to Sunday), a maximum of three (3) weeks at any one time, totaling no more than 12 weeks per year. Please be aware that once a time stop is processed, the student is not permitted to attend classes within the period that the time stop has been applied to. A separate form must be completed for each student that you are requesting the time stop to be effective for. In case of medical incapacity, a time stop may be backdated on presentation of relevant supporting medical evidence.

SUPERVISION – Learn to Swim

Parents are not permitted to leave children under the age of 10 unaccompanied at any time whilst in the aquatic centre. Children under the age of 10 years must be accompanied by a responsible person 16 years or over at all times.

HEALTH ISSUES

Appropriate and suitable clean swimming attire is required for entry to the pool. Students are required to shower prior to entering the pool. We request that children up to the age of 24 months' wear bathers with elastic waist and leg bands or 'aqua nappies'. Disposable or cloth nappies are not permitted.

MULTIPLE CHILD DISCOUNTS

If a family has 3 or more children participating in swim lessons at any one time, a discount of 20% applies to the 3rd student, 30% discount to the 4th student and 40% to any additional students. MLC students receive a discount of 20%, however this is not added on top of any multiple child discount.

MEDICAL CONSIDERATIONS

Please inform the aquatic centre office of any medical considerations relating to your child. This information is important to the instructor, ensuring that all the necessary action is taken to ensure the safety of your child and other children. In the case of an extended illness or injury resulting in more than 2 missed lessons please contact the aquatic centre office with an appropriate medical certificate and we will discuss any options available to you.

PHOTOGRAPHY & VIDEO

Photography & video is not permitted within the MLC School Aquatic Centre. Please respect the privacy of other users during your visit to the centre.

MLC SCHOOL AQUATIC CENTRE JUNIOR SPORT POLICY



MLC Sports Participation Policy:

The MLC school aquatic centre strives to provide physical activities and programs for children that adhere to the guidelines established by the Australian Sports Commission, Swimming Australia's Junior Sport Policy and Gymnastics Australia guiding principles. These policies are designed to cover children involved in sport between the ages of 5 – 17 years of age. Junior sports provide the foundation for a unique life skill and sporting experience through a variety of programs and experiences within the comprehensive swimming and gymnastic structure offered at MLC Aquatic Centre. Physical activity is essential for the normal growth and development of children however, there are potentially harmful effects for young children through the impact of intense training. This can adversely affect the dynamics and timing of growth and physical maturation.

The health and welfare of junior participants is central to all objectives, which include providing:

- Fun experiences
- Safe and supportive environments
- Skill development, challenge and the joy of achieving
- Access for all to participate
- A clear pathway for improvement
- Equal opportunities for all young people

RISK WARNING

Swimming: The potential risks to an individual who swims at the aquatic centre include death by drowning or brain damage due to a loss of consciousness and lack of oxygen while submerged in the pool. An individual is also at risk of compact injuries, including bruises, cuts and broken bones, from entering the pool or slipping around the pool area. Although MLC seeks to maintain a high level of cleanliness, an individual may also be at risk of having an increased risk of illness from any contaminants in the water. Please note that any child under the age of 10 years of age must be accompanied by a responsible person 16 years or older while attending aquatic activities.

Gymnastics: The potential risks to an individual who is involved in gymnastic activities at the aquatic centre include compact injuries such as bruises, cuts and broken bones from falling during the activities, whether such a fall is off gymnastic equipment or not. An individual is also at risk of soft tissue injuries incurred through gymnastic activities, including tearing or straining muscles, ligaments or tendons.

Student's Name:

Student Declaration (To be signed if the student is 16 years or older)

I understand the above risk warning.

Student's Signature: Date:

Parent's Declaration

I understand the above risk warning. I agree to pay the fees for all programs my child attends and acknowledge that my child may not be permitted to attend programs if the fees are not paid. I have read and understood MLC Aquatic Centre's terms and conditions.

Parent Name:

Parent's Signature: Date: